

DOCKET NO. 11-03-04  
DPUC REVIEW OF THE STATE OF CONNECTICUT  
TELECOMMUNICATIONS RELAY SERVICE (TRS), 2012-2017

Public Hearing Before The Public Utilities Regulatory Authority (PURA)  
Thursday, February 2, 2012

Statement by Dr. Harvey Corson, President of the Connecticut Association of the Deaf

I am Dr. Harvey Corson, President of the Connecticut Association of the Deaf. I am here today to make a presentation regarding the consideration of Docket No. 11-03-04, CT TRS Contract Award for 2012-2017.

The CAD is pleased to participate in this process by establishing a CAD TRS Task Force headed by Patti Wilson, Chairperson, last year. In a letter dated August 17, 2011 submitted to Kimberly J. Santopietro, Executive Director, PURA, this Task Force made a list of eight observations and recommendations for your consideration and action as part of the proceedings for the Consideration and Awarding of the Connecticut Telecommunications Relay Services Contract for July 1, 2012 – June 30, 2017.

The Deaf Community expresses its appreciation to Sprint for its quality and excellent service for the past five years. This service provider has maintained its excellence in its service delivery in Connecticut since 1993, almost two decades of continuous services. The Sprint Office in Connecticut is very accessible to deaf and hard of hearing citizens when they come in for information and service. This office is staffed by knowledgeable professionals, both deaf and hearing individuals, who can communicate directly with the consumers, including using the American Sign Language.

Accordingly, the Connecticut Association of the Deaf recommends that Sprint be selected as the Connecticut Telecommunications Relay Service Provider for the 2012 - 2017 Contract.

Thank you.